

# General Terms and Conditions

## familea holiday camps

### 1 About the organization

familea is a neutral, non-political and non-denominational organization based in Basel.

The organization works actively to promote and fund

- the empowerment of women, children and families
- balancing of family and career
- equal opportunities and integration

### 2 Holiday camps on offer

The holiday camps offer a varied weekly programme adapted to the age of the children and the season. The children are provided with healthy food and sufficient drinks. Lunch and two snacks are included in the price, as well as drinks and snacks on excursions.

### 3 Target group

Children aged 4 to 11 years.

### 4 Enrolment / Conclusion of contract

Registration can only be made via the online form at

<https://www.familea.ch/en/family-offers/vacation-camps/>

Registration is binding upon receipt of written confirmation from familea. Registrations are processed in the order in which they are received and are only finalised once payment has been received. In case of high demand, a waiting list will be maintained.

### 5 Costs

The cost per child and week (5 days of childcare) is CHF 490.00 for members and CHF 540.00 for non-members. A sibling discount of 10 % is granted from the 2nd child onwards.

### 6 Cancellations

Cancellation is possible at any time before the start of the holiday camp; this must be made in writing. The following cancellation policy applies:

- a) For cancellations up to 30 calendar days before camp start, a handling fee of CHF 50.00 will be charged.
- b) In the event of cancellation 30 to 15 calendar days before the start date, 25% of the costs will be refunded.
- c) In the event of cancellation less than 15 calendar days before the start date, no refund will be given.
- d) In the event of illness or absence of the child, no refund will be made.
- e) If the number of participants is insufficient, the holiday camp will not take place. In this case, any amounts already paid will be refunded in full.

### 7 Insurance and liability

Insurance is the responsibility of the parents. Children must be insured by their legal guardians against accidents and illness. If a child causes damage, the parents or their liability insurance will be held responsible.

familea accepts no liability for clothes, toys, jewellery or any other items belonging to the child or their family.

## **8 Data protection and confidentiality**

The processing of personal data provided is required in connection with registration for a programme. We process personal data only to the extent necessary for the fulfilment of our activities. All data, information and incidents that our employees learn in the course of their work or that are entrusted to them are subject to a duty of confidentiality. Employees are required to treat all personal data and other information to which they have access in the course of their work as confidential and disclose it to third parties.

Our privacy policy with further information can be viewed on the familea website ([www.familea.ch](http://www.familea.ch)).

## **9 Image rights**

By registering, parents/guardians agree that photos may be taken during the holiday camp and used on our website and social networks. Of course, only photos and videos that respect the children's privacy will be used. If parents/guardians do not agree to this, they must inform us in writing to [angebote@familea.ch](mailto:angebote@familea.ch) before the start of the holiday camp. Portraits or individual photos will only be used after consultation with the parents.

## **10 Terms of payment**

The invoice must be paid immediately upon receipt.

## **11 General**

If a child is picked up late (after 5.30 pm), the additional childcare time will be charged at CHF 15.00 per 15 minutes or part thereof.

## **12 Place of jurisdiction**

The exclusive place of jurisdiction is Basel-Stadt.

Basel, January 2025  
familea  
Management